



The Energy Experts at Daniels Natural Gas:

Our service staff members are all trained at state-approved heating and air conditioning schools. All technicians are licensed by the state, fully insured and prepared to provide you with technical expertise and reliable service. You can expect:

- Skilled installers
- Quality workmanship
- Satisfaction guaranteed

Daniels technicians will arrive at your home in a marked Daniels Energy service vehicle, clean, neatly dressed and respectful of your property.

Visit us at danielsnaturalgas.com

P.O. Box 32, 8 High Street
Portland, CT 06480

P.O. Box 391, Essex, CT 06426

24 Main Street, Centerbrook, CT 06409



Division of Daniels Oil Co., Inc.

Toll Free: 1-800-647-4328

Portland: 860-342-3778

Essex: 860-767-1920

Service Plan

DANIELSNATURALGAS.COM



CENTRAL HEATING



DRYERS



FIREPLACES



WATER HEATERS

and much more...

Tips on Natural Gas:

Our Natural Gas specialists recommend that you have your heating system inspected every year. By changing your air filter in a forced heating and cooling system regularly, you are ensuring top performance, safety and reducing chances of equipment failure. A dirty air filter makes the heating and cooling system work harder.

- ▶ Keep vents and chimneys clear of debris or other blockages. Remove snow at air intake pipe.
- ▶ Forced-air systems should be inspected monthly and you should replace the air filters regularly during peak heating seasons.
- ▶ The homeowners should always remove dust and lint from the heating unit area, vents, registers or baseboard heaters.

- ▶ Make sure that registers, radiators or baseboards are kept clear – don't let furniture or drapes block them.

- ▶ Our Natural Gas specialists install programmable thermostats. An inaccurate thermostat can cost you money.

You can save up to 10% a year on heating and cooling bills by installing a programmable thermostat.



Programmable thermostats will save you money!



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Natural Gas Service Plan:

This plan includes:

- ▶ Periodic tune-up and safety inspection
 - ▶ Replace Air Filters (standard fiberglass)
 - ▶ Check System Temperature
 - ▶ Check Electrical Contacts
 - ▶ Lubricate Motors
 - ▶ Check System Operation
 - ▶ **15% discount** on any parts or services
- \$199.95**
Invest a little.
Save a lot.

SERVICE PLAN:

- ▶ Holders of a Natural Gas Service Plan shall schedule their Periodic Tune-up during our normal working hours (Monday through Friday, 8:00 a.m. to 3:30 p.m.)
- ▶ Coverage for parts is limited to the listed parts only. Any part or service not listed is not covered by these Plans, and offered at our standard list pricing less any applicable discounts.
- ▶ We reserve the right to inspect and approve equipment before extending coverage. Any pre-existing conditions are not covered by these Plans. Any work performed prior to approval of Plan can not be credited.
- ▶ The Company shall not be responsible for any service or repair resulting from conditions beyond its control (such as strikes, war,

flood, hurricane, power failure, carelessness or negligence on the part of the customer, inability to secure technicians or parts, acts of God or any other cause outside of its control).

▶ Customer is responsible to make sure switches are "turned on," thermostat set below room temperature, and circuit breakers are "turned on" before calling for service.

▶ Refrigeration piping and connections are not covered. Condensate piping is not covered, nor is water or consequential damage.

▶ This plan runs for one year from date of purchase. Plan must be paid in full prior to services being performed. These Plans are not refundable. Plans subject to

change without notice.

▶ The Company shall not be responsible for repair or replacement of obsolete or unavailable parts or equipment no longer manufactured. Replacement of equipment because of unavailability of parts is the customers responsibility.

▶ Unless the customer, at least 30 days prior to contract anniversary date of each year, notifies the Company in writing of their desire to terminate these Plans on such date, these Plans shall renew

themselves as of contract anniversary date of each year. The Company shall have the right to cancel these Plans without any liability when issued in error.

Subject to change without notice

Good maintenance is critical to the efficient & safe operation of your system.

Good energy companies may charge a little more, but they will provide you with better value and satisfaction in the long run.